



## COMMONWEALTH OF MASSACHUSETTS DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

D.T.C. 18-2

May 10, 2018

**Petition of the State 911 Department for Approval of Fiscal Year 2018 Expenditures,  
Adjustment of the Enhanced 911 Surcharge, Approval of Fiscal Year 2019 Development Grant  
Amount, and Approval of Fiscal Year 2019 Incentive Grant Regional PSAP Three to Nine  
Communities Amount.**

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### SECOND SET OF INFORMATION REQUESTS OF THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE TO THE STATE 911 DEPARTMENT

Pursuant to 207 C.M.R. § 1.06(6)(c), the Department of Telecommunications and Cable ("Department") submits to the State 911 Department ("911 Department") the following information requests:

#### Instructions

1. Each request should be answered in writing on a separate page with a recitation of the request, a reference to the request number, the docket number of the case, and the name of the person responsible for the answer.
2. These requests shall be deemed continuing so as to require supplemental responses if the 911 Department or its witness(es) receives or generates additional information within the scope of these requests between the time of the original response and the close of the record in this proceeding.
3. The term "provide complete and detailed documentation" means:

Provide all data, assumptions, and calculations relied upon. Provide the source of and basis for all data and assumptions employed. Include all studies, reports, and planning documents from which data, estimates, or assumptions were drawn and support for how the data or assumptions were used in developing the projections or

estimates. Provide and explain all supporting work-papers. Provide live Excel spreadsheets.

4. The term “document” is used in its broadest sense and includes, without limitation, writings, drawings, graphs, charts, photographs, phono-records, microfilm, microfiche, computer printouts, correspondence, press releases, handwritten and/or typed notes, records, reports, bills, checks, articles from journals and/or other sources, e-mails, SMS text messages, blog postings, RSS feeds, web pages, social media postings such as Facebook and Twitter, and/or other data compilations from which information can be obtained and all copies of such documents that bear notations or other markings that differentiate such copies from the original.
5. The term “Commonwealth” means the Commonwealth of Massachusetts.
6. The term “CoMIRS” means the Commonwealth of Massachusetts Interoperable Radio System.
7. The term “Development Grant” refers to the Regional and Regional Secondary PSAP and RECC Development Grant outlined in G.L. c. 6A, § 18B(i)(5).
8. The term “E911” means Enhanced 911.
9. The term “EMD” means Emergency Medical Dispatch as that term is defined by G.L. c. 6A, § 18A.
10. The term “FY” means fiscal year.
11. The term “GDIT” means General Dynamics Information Technology.
12. The term “Incentive Grant” refers to the Regional PSAP and RECC Incentive Grant and its four mechanisms, the Regional PSAPs Serving Two Municipalities mechanism, the Regional PSAPs Serving Three to Nine Municipalities mechanism, the Regional PSAPs serving Ten or More Municipalities mechanism, and the RECCs mechanism, outlined in G.L. c. 6A, § 18B(i)(4).
13. The term “NAGE” means the National Association of Government Employees.
14. The term “NG911” means Next Generation 911.
15. The term “provider” means a “communications service provider” as that term is defined by G.L. c. 6A, § 18A.

16. The term “PSAP” means a “public safety answering point” as that term is defined by G.L. c. 6A, § 18A.
17. The term “RECC” means a “regional emergency communication center” as that term is defined by G.L. c. 6A, § 18A.
18. The term “surcharge” means the “Disability Access/Enhanced 911 Service Surcharge” outlined in G.L. c. 6A, § 18H.
19. The term “D.T.C. IR 1-x” refers to the corresponding information request in the Department’s First Set of Information Requests in this proceeding.
20. If any one of these requests is ambiguous, notify the Department so that the request may be clarified prior to the preparation of a written response.
21. File an original and three copies of the responses with Shonda D. Green, Secretary of the Department, not later than the close of business on **May 21, 2018**.

#### Requests

- D.T.C. 2-1      Refer to Exhibit A of the Petition.
- a.      Please define the “Fringe” and “Indirect” categories of “Salary Costs.”
  - b.      Please explain the increase in the allocation for “IT Services, Equipment” between Projected and Final FY2017 and projected FY2018.
  - c.      Please explain why Final FY2017 disbursements for “Training Grants” were lower than what was projected in FY2017.
  - d.      Please explain why there were no disbursements for Incentive grants in Final FY2017.
  - e.      Please explain why Final FY2017 disbursements for “PSAP Regional Development” and “PSAP Regional Development – Roll over” grants were less than those in Projected FY2017.
  - f.      Please explain the projected decrease in “E 9-1-1 Support” from Final FY2017 to Projected FY2018.
  - g.      Please describe “CPE Equipment,” why the disbursements for this category in Final FY2017 were lower than projected in FY2017, and why no expense for this category is projected in FY2018.
- D.T.C. 2-2      Please provide an itemized breakdown of the specific cost categories contained within the projected expenditures for the “Statewide Radio Infrastructure” for FY2018-FY2023 in Exhibit C.

- D.T.C. 2-3 Please provide the dollar amount awarded under each grant program in FY2017, by individual PSAP. Please include in this breakdown separate amounts for “Training Grant” and for “EMD/Regulatory Compliance Grant.”
- D.T.C. 2-4 Please provide the dollar amount disbursed to awardees under each grant program in FY2017 and in FY2018 through March 31, 2018, by individual PSAP. Please include in this breakdown separate amounts for “Training Grant” and for “EMD/Regulatory Compliance Grant.”
- D.T.C. 2-5 Please describe the “Digital Logging Recorders” referred to in the 911 Department’s response to D.T.C. IR 1-9, and explain why they need to be replaced.
- D.T.C. 2-6 Refer to 911 Department’s response to D.T.C. IR 1-9 and D.T.C. Docket 17-1 Evidentiary Hearing Transcript at Page 18. Please explain the 911 Department’s decision to establish a third data center and what circumstances changed that affected that decision.
- D.T.C. 2-7 Please provide an itemized breakdown of the specific cost categories contained within the projected expenditures in FY2019-FY2023 for NG911 Equipment, as stated in the 911 Department’s response to D.T.C. IR 1-9.
- D.T.C. 2-8 Please identify any potential sources of revenue the 911 Department is evaluating other than Surcharge revenue, including federal grants such as the National Telecommunications and Information Administration/National Highway Traffic Safety Administration’s 911 Grant Program.
- D.T.C. 2-9 Refer to the 911 Department’s response to D.T.C. IR 1-7(a). Please explain who commissioned the CoMIRS Radio Modernization Strategy Report, referenced on Page 15 of the Petition, and is there a final, complete version or is the document still being drafted/edited. Please identify the author(s) of the report and provide any pages not already provided, such as the cover page, introduction, and appendices. Please provide a copy of any other documents the 911 Department relied on in determining whether to proceed with the CoMIRS modernization plan reflected in the Petition and the financing option that the 911 Department has chosen to allow for the plan’s implementation.
- D.T.C. 2-10 Please define and identify categories of “operable users” as that term is used 911 Department’s response to D.T.C. IR 1-7(c).
- D.T.C. 2-11 Refer to 911 Department’s response to D.T.C. IR 1-3(a).

- a. Please provide the projected number of dispatcher positions for the Wireless Center;
- b. Please provide an itemized breakdown of the projected recurring and non-recurring costs for the Wireless Center for FY2019-FY2023, including the specific cost categories contained within each.

D.T.C. 2-12 Please refer to the 911 Department's response to D.T.C. IR 1-7(d). Please identify which, if any, of the 245 agencies and organizations pay fees to use the CoMIRS system, to whom such fees are paid, and the amount of such fees. In addition, state whether the 911 Department plans to impose any such fees during or upon completion of the proposed upgrade.